

eConsult Overview

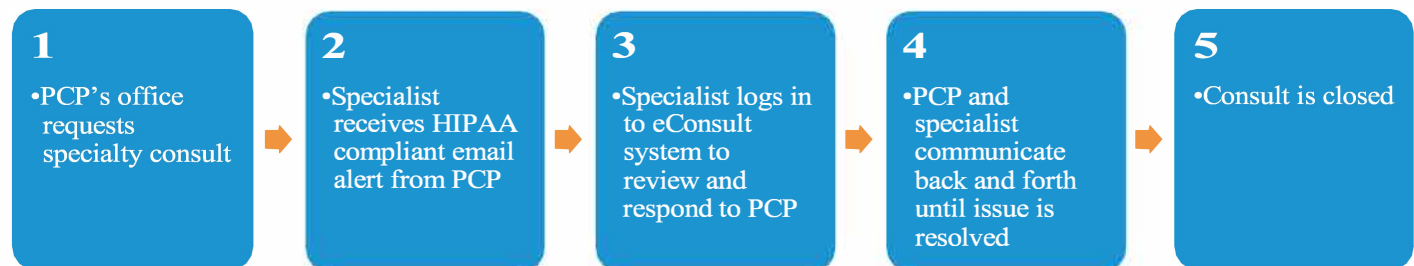
What is eConsult?

- Collaboration of Inland Empire Health Plan, Arrowhead Regional Medical Center, and Riverside University Health System
- Major funding and management by Inland Empire Health Plan

eConsult is a web-based system that allows PCPs and specialists to securely share health information and discuss patient care.

- **Not a referral service**
- **Not for urgent encounters**

How does it work?



What are the benefits?

For Patients:

- Faster access to specialty care
- Better health outcomes with earlier specialist intervention
- Higher patient satisfaction due to decreased wait times for specialty appointment

For Primary Care Providers:

- Enhanced communication between PCPs and specialists
- Expanded scope of primary care practice
- Higher quality coordinated care by creating a patient centered medical neighborhood

For Specialists:

- Improved pre-visit work-ups
- Decrease in unnecessary or inappropriate specialty referrals
- Reduced "no-show" rates